



David Sperry

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Objective: Trainer / Writer / Learning Support Systems Development Team member

Tap in to my passion for *helping people learn* which will draw on my experience in a wide range of learning support areas, such as:

- teaching hands-on and conceptual subjects to students, one-on-one and in groups;
- presentations to small and large audiences;
- facilitation of learning through group discussion and interaction;
- development of instructional materials for self-directed and instructor-led training.
- conceptualizing utilization of technology to significantly increase ROI in technical training.

Education & Certification:

- Jan'09 ACT/WorkKeys job skills assessment - [Gold Certificate](#)
- Jan'09 [Career Scope Interest and Aptitude Assessment](#).
- Aug'98-Apr'99 Human Resource Development Master's Program at Peabody College of Vanderbilt University, professional weekend program, 3.65 GPA on a 4-point scale.
- 1975-1985 B.S. Interdisciplinary Degree in Biology and Economics, "Magna Cum Laude", from Tennessee Wesleyan College, followed by graduate courses in Education at California American University and in Business at Pepperdine University.

Work Experience:

- Mar'06-Dec'08 CoorsTek, Inc, Oak Ridge - Started as Production Operator II; promoted early on to a Production Operator III, then to CNC Programmer in a ceramics manufacturing, greenforming area. Majority of my time in a work cell which was a microcosm of the entire greenforming department – filling molds with powder, pressing to create a solid greenform, then machining and hand finishing pre-fired parts on CNC lathes. Five months prior to my lay off, selected due to being a “detail person” and transferred to another department, doing hand finishing of machined, fired ceramic parts. As a Lean Champion, helped raise department's lean scores and participated in Greenbelt training.
- Jun'04-Jun'06 MetLife Financial Services Representative for MetLife insurance & investment products, Knoxville.
- Mar'01-Aug'08 Technical Support/Product Specialist for ClientLogic, BellSouth DSL & Home Networking, Oak Ridge
Took inbound calls, imagined the situation on the customer end of the phone and solved the problems.
- Nov'00-Feb'01 Administrative Assistant for Information International Associates, Inc., Oak Ridge.
- Mar'00-Sep'00 Computing and Administrative Support for Westinghouse Government Services proposal team for Y-12 Management Contract - Organized a proposal library; developed MS Access databases for Library, HR and cost data; used MS Project 2000 to develop schedules; built an Intranet webpage for quick access to project-related information; logistical support for dry-run presentations.
- Jun'98-Feb'00 Various projects, primarily through Temp Systems, TSI and OfficeTeam temporary services:
– Marketing support for VIC International including ad production and lead tracking, database design.
– Proposal & logistical support for Morrison Knudsen Corporation seeking K-25 Management Contract
– **Computer product support for EDS/Centrobe** on notebook and desktop computers with Microsoft Windows 95, 98 and NT, providing (what customers noted was) exceptionally helpful and courteous service. At Centrobe, with management permission, but on my own time, I **developed an instructional design proposal for training and performance improvement of call documentation**.
– Organizing, publicizing and facilitating community meetings fostering race unity.
- May'96-May'98 Sales and Marketing Rep. for Educational Specialties, Inc: Trade show exhibit design, transport, set-up, as well as promotion and demonstration of educational technology and software. Designed and produced marketing materials; outside sales, marketing and deliveries to school systems in Tennessee.
- Apr'95-Oct'95 Transitional work: Primarily bookkeeping for a men's clothing store.

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- Dec '91-Apr '95 **Computer application training** and community development support for Pratt Digital Communications following their purchase of the Computing Community Development Center which I was developing as a sole proprietor through Sperry Services International. **Taught several *Business Applications on Microcomputers*** courses at Cleveland State Community College, Cleveland, TN.
- Jul '85-Jan '91 Records management and reporting from paper and Oracle databases at the Baha'i World Centre, Haifa, Israel. Community Development Representative and liaison with Teaching Committees in 13 Western States, for the Baha'i National Center, Wilmette, IL
- Jan '80-Jun '85 **Trainer, instructional designer, and technical writer for Hughes Aircraft Company-** After a year as an Administrative Assistant and Electronic Assembly Instructor, I proposed, and had created for me, a new position. As a Trainer for the Computer Aided Process Planning system in a CAD/CAM Department, I taught classes and created tutorials, a User Manual a training room with user terminals and computer video projection. By the time I left Hughes, I was the Lead CAD/CAM Trainer. I served one term as Chairman of the Los Angeles, ASTD Technical Training Division.
- Jan'77-Jun'78 Direct Sales for LaSalle Extension University; the last few months as Regional Manager for Atlanta, GA

Professional & Community Service Experience:

- Apr'01-Jan'03 Energy Capital Toastmasters Club, Oak Ridge, TN; VP Education 2001-2002; President 2002-2003
- Apr'97-Mar '03 Public Information Representative for the Baha'is of Oak Ridge and Greater Knoxville (volunteer)
- Summer '96 Results Distribution Supervisor for 1996 Olympic Games Whitewater Slalom events on the Ocoee River.
- Apr'95-Oct'95 As a volunteer, provided documentation, training and staff support for a whitewater slalom timing, scoring and reporting system for races on the Ocoee and Nantahala Rivers.
- 1993-1995 Officer and primary organizer of the Community Net project, aimed at establishing a community information network for Cleveland, Tennessee.